

Terms & Conditions

Green Island Tours and Travels Private Limited

Welcome to the website of Green Island Tours and Travels Private Limited.

By accessing or using our website, products, or services, you agree to comply with and be bound by the following Terms & Conditions. If you do not agree, please refrain from using our services.

1. Use of Website

- You must be at least 18 years old to use our website or make bookings.
- You agree not to misuse, damage, disable, or interfere with the website or its security.
- All content on the website—including text, images, designs, logos, and graphics—is owned by us and protected by copyright laws.

2. Booking & Payments

- All bookings are subject to availability and confirmation.
- Prices may vary based on season, availability, or partner supplier policies.
- Full/partial payment may be required at the time of booking, as communicated by our team.
- We are not responsible for any transaction declined due to bank or payment gateway issues.

3. Pricing Policies

- Prices displayed on the website or shared via email/WhatsApp are subject to change without prior notice.
- Taxes, surcharges, peak season rates, and additional service charges may apply based on supplier policies.

4. Travel Documents

You are responsible for:

- Carrying valid IDs

- Any permits, tickets, or documentation required for travel
We are not liable for issues arising from incorrect or missing documents.

5. Services Provided

Our services may include:

- Tour packages
- Hotel bookings
- Transportation
- Ferry/cruise tickets
- Activities & sightseeing arrangements

These services are delivered through both our team and third-party service providers.

6. Third-Party Services

- We work with hotels, airlines, ferry operators, transporters, and activity partners.
- We are not responsible for delays, cancellations, or service issues arising from third-party operations.
- Any dispute regarding third-party services must be taken up directly with the respective provider, though we will assist wherever possible.

7. Cancellations & Refunds

Cancellation and refund policies may vary based on:

- Hotel policies
- Airline/ferry policies
- Season (Peak/Normal/Off-season)
- Activity provider rules

A separate **Cancellation Policy** applies and will be shared during booking.
Convenience or service charges are non-refundable.

8. Changes & Modifications

- Itinerary changes due to weather, operational issues, or government restrictions may occur.
- We reserve the right to modify itineraries, services, or schedules in the interest of safety and feasibility.
- Any additional cost due to changes must be borne by the traveller.

9. Limitation of Liability

We will not be liable for:

- Delays, cancellations, loss of property, accidents, or injuries caused by third-party providers
- Natural calamities, bad weather, strikes, or situations beyond our control
- Any indirect or consequential loss

Our maximum liability is limited to the amount you paid for the specific service.

10. User Responsibilities

You agree to:

- Provide accurate information
- Follow instructions issued by our team, guides, or partner providers
- Behave responsibly during travel to avoid damage to property or safety issues

Any misconduct may lead to cancellation of the service without refund.

11. Intellectual Property

All website content is owned by Green Island Tours and Travels Private Limited. You may not copy, reproduce, or use any material without written permission.

12. Privacy

Your use of our website is also governed by our **Privacy Policy**, which outlines data collection and protection practices.

13. Dispute Resolution

In case of disputes:

- We encourage amicable settlement through mutual discussion.
- If unresolved, disputes will be governed by the laws of India.
- Jurisdiction will lie exclusively with the courts of Andaman & Nicobar Islands.

14. Amendments

We may update these Terms & Conditions at any time.

Updates will be posted on this page with a revised “Last Updated” date.

15. Contact Us

For questions or clarifications, contact us at:

Green Island Tours and Travels Private Limited

Email: santoshgreenisland.in

Phone: +91 9933283487

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