

## **Privacy Policy**

### **Green Island Tours and Travels Private Limited**

Green Island Tours and Travels Private Limited is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website and use our travel-related services.

By accessing our website or using our services, you agree to the terms of this Privacy Policy.

---

### **1. Information We Collect**

#### **a. Personal Information**

We may collect the following personal details when you interact with our website or services:

- Full name
- Email address
- Phone number
- Address (optional)
- Travel preferences and requirements
- Booking details (hotel, flights, tours, etc.)
- Payment information (processed through secure payment gateways)

#### **b. Non-Personal Information**

- Browser type and version
- Device information
- IP address
- Cookies and usage data
- Pages visited, time spent, referring/exit pages

---

### **2. How We Use Your Information**

We use the collected information to:

- Process bookings, reservations, and travel arrangements
- Provide customer support
- Send confirmations, invoices, and travel updates
- Improve website performance and user experience

- Send promotional offers, newsletters, and marketing content (only if you opt-in)
- Ensure compliance with legal obligations

---

### **3. Sharing of Information**

We **do not sell or trade** your personal information.

We may share your information only with:

- **Service Partners:** Hotels, airlines, cruise operators, transport providers, and other travel partners to fulfil your bookings
- **Payment Gateways:** For secure payment processing
- **IT/Technical Providers:** For hosting and website maintenance
- **Legal Authorities:** When required by law, government, or court orders

All partners are bound by confidentiality and data-protection agreements.

---

### **4. Cookies & Tracking Technologies**

Our website uses cookies to:

- Improve site navigation
- Analyse user behaviour
- Enhance website performance
- Personalize content

You can disable cookies in your browser settings; however, some website features may not function properly.

---

### **5. Data Security**

We implement industry-standard security measures to protect your information, including:

- SSL encryption
- Secure servers and firewalls
- Regular system audits

While we take every precaution, no online transmission is 100% secure.

---

## **6. Data Retention**

We retain your information only as long as necessary to:

- Provide our services
- Comply with legal, accounting, and regulatory requirements

You may request deletion of your personal data at any time (subject to legal limitations).

---

## **7. Your Rights**

You have the right to:

- Access your personal data
- Request correction or updates
- Withdraw marketing consent
- Request deletion of your data
- Ask how your information is being used

For any requests, contact us at:

**Email:** santosh@greenisland.in

**Phone:** +91 9933283487

---

## **8. Third-Party Links**

Our website may contain links to third-party websites.

We are not responsible for their privacy practices or content.

---

## **9. Children's Privacy**

We do not knowingly collect personal information from children under the age of 13. If we learn that data has been collected, we will delete it promptly.

---

## **10. Updates to This Policy**

We may update this Privacy Policy from time to time.

Changes will be posted on this page with an updated "Last Updated" date.

---

## **11. Contact Us**

For questions or concerns regarding this Privacy Policy, please contact:

**Green Island Tours and Travels Private Limited**

**Email:** santosh@greenisland.in

**Phone:** +91 9933283487

**Address:** Ram Narayan Building, 2<sup>nd</sup> Floor, Opp. Veterinary Gate; Dollygunj; Port Blair : 744103